

Amendment-3 to "GeM Bid ref: GEM/2021/B/1400851 dated 02/08/2021 for Selection of Service Provider for Delivery of Domestic International SMS and IVR Solution in Canara Bank"

It is decided to amend the following in respect of the above GeM bid:

a. Bid Document (Serial No. 1 & 2, Page no. 1):

Description	Existing details	Amended details
Bid End Date/Time	<u>01-09-2021</u> , 15:00:00	<u>08-09-2021</u> , 15:00:00
Bid Opening Date/Time	<u>01-09-2021</u> , 15:30:00	<u>08-09-2021</u> , 15:30:00

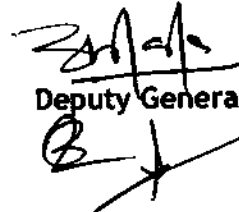
Sl. No.	Section/ Annexure/ Appendix of the GeM bid	Clause No.	Existing	Amended
b.	Special Terms and Conditions (STC) of the Contract	8. Award of Contract	8.14. Bidder/s has to note that only SMS mentioned in Line Item no. 1 to 8 of Bill of Material will be split in to the ratios mentioned in above clause 8.4 and 8.6 on case to case basis.	8.14. Bidder/s has to note that only SMS/IVR mentioned in Table A (Line Item no. 1 to 8) and Table B (Line Item no. 1 to 2) of Bill of Material will be split in to the ratios mentioned in above clause 8.4 and 8.6 on case to case basis.
c.	Any other Documents As per Specific Requirement of Buyer -2	Annexure-11	Existing Bill of Material	Amended Bill of Material attached

All the other Instructions and Terms & Conditions of the above GeM bid remain unchanged.

Please take note of the above Amendments while submitting your response to the subject GeM bid.

Date: 31/08/2021

Place: Bengaluru


Deputy General Manager

Amended Annexure- 11
Amended Bill of Material

SUB: GeM Bid for Selection of Service Provider for Delivery of Domestic & International SMS and IVR Solution in Canara Bank.

Ref:

Notes:

1. These details should be on the letter head of Bidder and each & every page should be signed by an Authorised Signatory with Name and Seal of the Company
2. The rate quoted shall be exclusive of Taxes. Applicable taxes shall be paid by the bank at actuals at prevailing rate.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.
5. The volume mentioned in column no.b is indicative only and is reckoned only for the purpose of determining L1. There will be no commitment from the Bank on the volume of SMS for the entire contract period.

Table A-Charges for SMS & IVR OTP

[Amount in Rs.]

Sl. No.	Nature of SMS	Description	Time Lines	Per SMS Cost (Excl. of GST)	Indicated Volume for Overall cost calculation (per month)	No. of months in a year	No. of years	Total Cost for 3 Years (Excl. of GST)
				a	b	c	d	e=a*b*c*d
1.	High priority SMS	International	Within 15 Seconds		5,00,000	12	3	
2.	Normal Priority SMS	International	Within 5 Minutes		20,00,000	12	3	
3.	Batch SMS	International	Within 2 Hours		10,00,000	12	3	
4.	High priority SMS	Domestic	Within 15 Seconds		4,00,00,000	12	3	
5.	Normal Priority SMS	Domestic	Within 5 Minutes		100,00,00,000	12	3	
6.	Batch SMS	Domestic	Within 2 Hours		10,00,00,000	12	3	
7.	IVR	International OTP	Within 15 seconds		1,00,000	12	3	
8.	IVR	Domestic OTP	Within 15 seconds		8,00,000	12	3	
9.	Total Cost of SMS & OTP (total of column "e" under Row 1,2,3,4,5,6,7 and 8)							

Table B- IVR Promotional

[Amount in INR]

Sl. No.	Nature of SMS	Description	Cost for 100 second*	Indicated Volume for IVR (each 30 seconds) per month	No. of months in a year	No. of years	Total Cost for 3 Years (Excl. of GST)
			a	b	c	d	$e=(a*b*c*d)*30/100$
1.	IVR Promotional	International		1,00,000	12	3	
2.	IVR Promotional	Domestic		10,00,000	12	3	
3.	Total Cost of IVR Promotional Exclusive of Taxes (total of column e of row 1 to 2 of Table B)						

*cost for 100 seconds is sought for calculation purpose only. However, billing should be done for the total no. of seconds utilized by the Bank only for the particular month.

Table-C- Total Cost of Ownership for 3 Years

[Amount in INR]

Sl. No.	Details	Total Cost of Ownership
A.	Total Cost of SMS and IVR-OTP (exclusive of Taxes) as per Table-A [column e of Row 9]	
B.	Total Cost of IVR-Promotional (exclusive of Taxes) as per Table-B [column e of Row 3]	
C.	Total Cost exclusive of Taxes [Sum of Row A and B of Table-C]	
D.	Tax %	
E.	Tax Amount	
F.	Total Cost of Ownership Inclusive of Taxes [Sum of Row C and E of Table-C]	

Undertaking

- Bill of material is submitted on the letter head and is signed by an Authorised Signatory with Name and Seal of the Company.
- We confirm that we have gone through GeM Bid clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- We are agreeable to the payment schedule as per "Payment Terms" of the GeM Bid.

Date

Signature with seal

Name :

Designation :